



OFFICE OF THE PARLIAMENTARY OMBUDSMAN OF FINLAND

Everyone can complain in a matter concerning themselves. It is also possible to make a complaint on behalf of someone else. Under section 26, subsection 1 of the Act on the Openness of Government Activities (621/1999), access to confidential information (e.g., information related to the healthcare and social welfare client relationship or services) cannot be granted to another person without consent or some other right based on legislation (e.g., guardianship).

Not having an authorisation does not prevent the matter from being investigated. However, it may contribute to whether the matter will be investigated or not and in what way the complaint can be investigated. This way, the right to self-determination and protection of private life of the person concerned will not be endangered.

If the complaint concerns a matter of another person, the power of attorney below can be used to give consent.

POWER OF ATTORNEY

I authorise the person mentioned below to
 make a complaint on my behalf
 receive confidential information on myself in a matter concerning the complaint.

Contact details of the person I am authorising:

First name and surname:

Date of birth:

The decision on the complaint and any questions related to the processing will be sent to this postal address:

Donor (person authorising)

Place:

Date:

Signature: _____

Name in block capitals:

Personal identity code:

If you email the documents, it is recommended that you use secure email. Use a secure email connection at least if the material contains confidential or otherwise sensitive information. Secure e-mail: <https://turvaviestieduskunta.fi/>, enter the following recipient: oikeusasiamies@eduskunta.fi