



PROCESSING OF PERSONAL DATA BY THE OFFICE OF THE PARLIAMENTARY OMBUDSMAN

Basis for processing personal data

The EU General Data Protection Regulation and the more detailed Finnish Data Protection Act (1050/2018) apply to the processing of personal data by the Office of the Parliamentary Ombudsman, as well as the Act on the Processing of Personal Data in Criminal Matters and in Connection with Maintaining National Security (1054/2018) for matters concerning the prosecutor's conduct in criminal cases.

Personal data are processed by the Office of the Parliamentary Ombudsman in connection with the Parliamentary Ombudsman's duty of oversight of legality as laid down in the constitution and the Parliamentary Ombudsman Act (197/2002), as well as for the general, human resources and financial administration of the Office of the Parliamentary Ombudsman.

The legal basis for processing personal data in matters concerning the Parliamentary Ombudsman's oversight of legality is Article 6(1)(c) of the General Data Protection Regulation (processing is necessary for compliance with a legal obligation to which the controller is subject). The legal basis for processing special categories of personal data is Article 9(2)(g) of the General Data Protection Regulation (processing is necessary for reasons of substantial public interest) and section 6, subsection 1, point 2 of the Finnish Data Protection Act. The legal basis for processing personal data associated with criminal convictions and offences is Article 10 of the General Data Protection Regulation and section 7, subsection 1, point 2 of the Finnish Data Protection Act.

Processed data

The Office of the Parliamentary Ombudsman uses a case management system to store the information necessary for monitoring and processing cases that the Office processes, identifying data on the documents submitted to the Office of the Parliamentary Ombudsman and prepared by the Office of the Parliamentary Ombudsman, and electronic documents submitted to the Office of the Parliamentary Ombudsman and prepared by the Office of the Parliamentary Ombudsman (for more details, see the Record of Processing Activities 2018).

The information stored on complaints is the case number, name and contact details of the complainant or other sender, date and date of reception, name of the subject of the complaint, an outline description of the content of the case, the party advising and deciding on the case, the phases in the preparation of the complaint and the decision.

Complainants' names and stated contact details are stored on the register of contact details on the Office of the Parliamentary Ombudsman's case management system. If necessary, the contact details provided by natural persons are verified using the Population Information System when complaints are investigated. The written complaints and appendices submitted to the Office of the Parliamentary Ombudsman may contain personal data of any type.

The names of natural persons subject to the oversight of legality are not usually stored on the register of contact details on the Office of the Parliamentary Ombudsman's case management system. The written complaints and appendices submitted to the Office of the Parliamentary Ombudsman may contain personal data of any type concerning natural persons subject to complaints.

Names and other personal data that are not necessary for the investigation of a complaint are not stored on the Office of the Parliamentary Ombudsman's case management system.

No personal data is collected or stored concerning visitors to the Parliamentary Ombudsman's website.

Data processing

The Office of the Parliamentary Ombudsman's own personal data processing activities are limited to the activities necessary to discharge its official duties. Personal data is only processed by the civil servants who need it to discharge their official duties. In addition, the registry of the Office of the Chancellor of Justice has access to the information stored on the Office of the Parliamentary Ombudsman's case management system to the extent necessary to monitor the cases being processed in order to implement the Act on the Division of Duties between the Office of the Chancellor of Justice (1224/1990).

The personal data stored on the Office of the Parliamentary Ombudsman's case management system is not transferred to third countries or international organisations.

The information stored on the Office of the Parliamentary Ombudsman's case management system as is necessary to monitor cases is retained permanently. The documents submitted to the Office of the Parliamentary Ombudsman and prepared by the Office of the Parliamentary Ombudsman, as well as the personal data contained in such documents, is stored in accordance with the retention periods for documents as specified in the Office of the Parliamentary Ombudsman's archive creation plan.

Rights of data subjects

A person whose personal data is processed on the Office of the Parliamentary Ombudsman's systems is referred to as a data subject. Data subjects are entitled to access their data in accordance with Article 15 of the General Data Protection Regulation, correct their data in accordance with Article 16 and restrict processing in accordance with Article 18.

Data subjects are only entitled to target their requests to data concerning themselves.

Requests based on the aforementioned rights shall be addressed to the Office of the Parliamentary Ombudsman.

The Parliamentary Ombudsman oversees the processing of personal data by the Office of the Parliamentary Ombudsman.

Further information

The document entitled Record of Processing Activities 2019, which is available on the Office of the Parliamentary Ombudsman's website (www.oikeusasiames.fi/en/dataprotection), provides more detail on topics such as the content of the personal data that is processed and the principles for protecting registers.

Contact information

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The register is also used with restricted access rights by the Human Rights Centre, which is administratively incorporated into the Office of the Parliamentary Ombudsman, in order to discharge its own duties.

The duties of the data protection officer are discharged by Deputy-Ombudsman Pasi Pölönen, whose contact details in data protection matters are the same as the registry's contact details.